



TERMS AND CONDITIONS

GENERAL TERMS AND CONDITIONS

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ACCEPTANCE OF ORDERS

We validate your order and credit or debit card details you submit to us before your order can be accepted. Once that has been done, we will confirm that your order has been received by sending an e-mail to the e-mail address you provide in your registration form. Subject to further validation checks we may choose to make, our acceptance of your order brings into existence a legally binding agreement between us. We accept all orders for products and services subject to availability. If your order cannot be fulfilled you will be offered an alternative or given a full refund. We accept payment by most major credit or debit cards. Payment will be debited to your account before the dispatch of your purchase. All credit and charge card holders are subject to validation checks and authorisation by the card issuer. We may also submit your date of birth and the value of your order to our credit provider. We will not be liable for any delays to your order this may cause. This information may be retained by our credit provider for future validation enquiries by other companies. If the issuer of your payment card refuses to authorise payment to us, we will not be liable for any delay or non-delivery.

COLOUR REPRODUCTION

ZO-1.com has made every effort to reproduce colours on the site as accurately as possible. However, different computers reproduce colours in slightly different ways, and so exact colour matches are not yet possible over the Internet. This means that when you order products from the Shop, colours may differ from what you see on the screen. If you are not satisfied with the colour of the item you have ordered, we operate a returns policy (see more notes on this using the link below under Delivery & returns policy).

PRICE INFORMATION

ZO-1.com has taken great care to ensure prices are accurate. Prices may change over time. All prices include VAT where appropriate. Promotions and prices you see in high street stores do not apply to ZO-1.com, and vice versa.

REGISTERED ADDRESS

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ENQUIRIES

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